



**CITY OF PERTH OPERA IN THE PARK
SUPPORTED BY LOTTERYWEST
8PM | 26 & 27 FEBRUARY 2021**

FREQUENTLY ASKED QUESTIONS (FAQs)

HOW MANY PERFORMANCES ARE THERE?

In 2021 there will be two performances to enable COVID19 safe venue capacities
To enable as many people to attend in 2021, the event has been extended to two performance evenings.

WHEN IS IT?

8pm, Friday 26th February & 8pm Saturday 27th February 2021

WHERE IS IT?

Supreme Court Gardens, Riverside Drive, Perth CBD

HOW MUCH IS IT?

This is a FREE event, but **you must register for a ticket**. Only patrons with valid tickets will be permitted entry.

HOW IS IT A FREE EVENT?

This is a free event made possible through support from the City of Perth, Lotterywest, the state government through Department of Local Government, Sport and Cultural Industries and the federal government through the Australia Council. For more information about our supporters and sponsors please see the [website](#).

WHY DO I NEED TO REGISTER TO ATTEND?

This event is being held in compliance with the WA State Government COVID19 Roadmap.

There is a strict audience capacity limit at this event and the approved number of patrons at the event cannot be exceeded. All audience members must provide details for contact tracing purposes in line with Covid Event Safety Plans. This information will be gathered when you register to attend.

STREET ADDRESS

West Australian Opera
Level 3, His Majesty's Theatre
825 Hay Street, Perth WA 6000

POSTAL ADDRESS

Po Box 7052, Cloisters Square
Perth WA 6850
ABN 45 432 889 655

CONTACT US

PH: 08 9278 8999
Email: administration@waopera.asn.au
www.waopera.asn.au



Wesfarmers Arts
Principal Partner



HOW DO I REGISTER TO ATTEND?

You can register online:

- **West Australian Opera website** <https://www.waopera.asn.au/>
- **Perth Festival website** <https://www.perthfestival.com.au/>

You can register in person:

Perth Theatre Trust Box Offices located at His Majesty's Theatre, Subiaco Arts Centre, State Theatre Centre

You can register by phone:

- **Perth Theatre Trust Call Centre** 08 6212 9292

DO I NEED TO PRINT MY TICKET TO BRING WITH ME?

- If you have selected to receive an e-ticket, you do not need to print your ticket but you do need to bring a device (such as your mobile phone) with your e-ticket on it so we can scan you in
- If you have chosen to receive a printed ticket or to print yourself, please bring this ticket with you and ensure the barcode is visible. All tickets will be scanned in entry.
- To comply with the COVID19 safe event plan there is a '**No ticket, no entry**' policy

CAN YOU TELL ME ABOUT THE EVENT?

What is happening at the event?

CITY OF PERTH OPERA IN THE PARK SUPPORTED BY LOTTERYWEST is a free seated concert event held in the idyllic Supreme Court Gardens presented by West Australian Opera.

In 2021 Opera in the Park celebrates its 30th anniversary. This performance will be a Gala Concert of operatic hits, featuring well known opera excerpts and the best of music theatre too.

The concert will feature Western Australian artists, the West Australian Opera Chorus and the West Australian Symphony Orchestra and is part of the 2021 Perth Festival.

Which singers are performing?

Details will be available at www.waopera.asn.au

Is there a program online?

Details will be available at www.waopera.asn.au closer to the event date

There are no printed programs

What time does the performance start?

The performance starts at 8pm

What time can I arrive?

Gates will open at 5.30pm.

What time does the performance finish?

The performance finishes by 10.20pm

Will there be an interval?

Yes, there is one 30-minute interval

Is this event family friendly?

Yes, everyone is welcome to attend, there are no age restrictions and families are welcome

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Is there a limit on the number of tickets I can book?

There is a maximum of 10 tickets that can be registered per person

What happens if it rains or is windy?

For the safety of everyone we may need to stop the performance or cancel if it rains or is very windy. We will try our best to persevere although the quality of the sound may be affected. In the very unlikely event that the show is cancelled it cannot be rescheduled to another date.

Can I bring my dog?

As this is a closed ticketed and seated event, dogs are not permitted.

Who can I contact for more information on the event?

Further details will be available at www.waopera.asn.au

Or contact us directly [here](#) or you check out WAO's [Facebook](#) page

Will more tickets be released?

This event is operating under COVID19 restrictions. Once the audience capacity has been reached there will be no further tickets released.

IS THERE SEATING FOR ME?

Seating will be provided.

This event will be operating under Phase 4 COVID safety restrictions. This includes social distancing measures which require a significant revision of seating plans to keep audiences safe.

- Your tickets will state which block you have been allocated to sit in.
- You will need to stay seated in this area for the duration of the performance
- Please do not move to another section.
- You can leave your seats to buy food or visit the bathroom or during interval
- **Within your allocated block, the seating is General Admission**, meaning you can sit in any chair in this designated block.
- Blocks will be demarcated with signage and front of house staff can assist you find your area.

Is there a map of the event I can look at?

Yes, CITY OF PERTH OPERA IN THE PARK seating map will be available at waopera.asn.au

Where can I sit?

When you register to attend you will be allocated to sit in a 'block' and you can arrive any time from 5.30pm and choose any available seats within your block to sit in.

All seating is provided unless you choose the blanket area.

Is there accessible seating?

Seating is available for Wheelchair patrons.

These can be booked via the website or Box offices by selecting the Wheelchair ticket.

These seats will be located in Block A4 and Block C

Will I still be able to see if seated at the back of the park?

Yes, there will be large screens setup around the park so everyone will be able to see and hear the performance

Can I move between the different blocks?

No, you must sit in the block which has been allocated to you and that is stated on your tickets.

Can I sit in the aisles?

No, patrons cannot sit in the aisles.

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For safety and access reasons the aisles must be kept clear at all times (for instance if an ambulance needs to enter/exit)

Are there any other safety restrictions?

Open flames and candles are not permitted. Security staff will patrol the areas. Front of House can assist with queries.

Will the event be livestreamed?

Yes, the concert be live streamed and information is available at www.waopera.asn.au

Can I turn up and book on the night?

No, you must reserve a ticket ahead of the event. Once the audience capacity has been reached there will be no further tickets released.

TRANSPORT

How do I get to Supreme Court Gardens?

Supreme Court Gardens is located on Riverside Drive, Perth. It is near Elizabeth Quay and is accessible by car or a short walk from bus, ferry or train stations. More information can be found on the City of Perth website [HERE](#)

Where can I park?

The closest parking is at Terrace Rd Carpark & Perth Concert Hall carpark. We encourage you to allow enough time for traffic and parking. It is recommended that you arrive early.

Are there any road closures?

There will be a road closure at Governors Ave & Terrace Rd from the intersection with Governors Ave up to, but not including the entrance to Terrace Rd Carpark.

Where can I find information about parking?

Please visit <http://www.cityofperthparking.com.au>
For other City of Perth Parking locations call 1300 889 613 or visit [City of Perth Parking](#).

Where can I find out about public transport?

For public transport call the Transperth Info Line on 13 62 13 or visit [Transperth](#)

Is there ACROD parking & drop off nearby?

A drop-off zone and ACROD parking is located on Riverside Drive. ACROD parking can be found at Terrace Road Carpark and Perth Concert Hall. More information [here](#)

Is there a taxi rank nearby?

A taxi rank is situated at Barrack Street Jetty (across the road from Supreme Court Gardens).

Can I catch a taxi/Uber/Ola/Didi?

Yes, There is a drop off area on Riverside Drive outside the Supreme Court Gardens.

Can I ride my pushbike?

Yes, but you are responsible for the storage of your bike. No bike rack facilities or bike security will be in place

WHAT TO BRING

What should I bring?

- Picnics. Remember you cannot travel on public transport with excessive baggage and you will need to carry your gear whilst walking to your spot.
- Light jacket in case of cooler weather and/or a raincoat or poncho in the event of rain
- Water bottle (there will be a refill station at the park)
- Blanket/ Low chairs – Only if you ave booked the blanket area

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What not to bring:

- Dangerous or hazardous items
- Glassware
- Drones
- Marquees
- Chairs – if you have booked the seated area

Can I bring my own picnic?

You are welcome to bring your own picnic.

Can I buy alcohol at the event?

No

ONSITE FACILITIES

Can I buy food on site?

Yes, food vans will be available

Are there ATM facilities onsite?

No, there are no ATM facilities onsite.

Will there be first aid onsite?

Yes, St John's Ambulance will be onsite

What should I do if I have lost a child/friend/family member?

Should you become separated from your child/friend/family member, please alert Front of House staff in the area.

What should I do if I have lost property?

Please alert Front of House staff in the area. After the event please email administration@waopera.asn.au and we will let you know if anything has been handed in or found.

COVID19 SAFETY

What COVID19 measures are in place?

Please ensure that you comply with 'standard safety measures' including maintaining your own social distancing, using hand sanitiser and staying home if you are unwell.

- The completion of a COVID19 safety plan.
- Seats will be allocated in specific seating blocks, with seats within the block **socially distanced** from one another.
- Blocks will only accommodate a social distant number of patrons
- Trained Front of House staff who have completed COVID infection training
- A dedicated COVID19 Safe Marshal who will manage congestion, oversee presentation staff and liaise with St Johns and SES on any patrons who are unwell
- Security and SES onsite
- Hand sanitiser at entry, exits and bathrooms
- Increased cleaning and disinfecting in public areas before and after performances
- Distanced markers for queuing.

Further information visit WA State Government COVID19 webpage [HERE](#)

What happens if I am unwell?

- Please do not attend this event if you are unwell.
- Please contact bookings@waopera.asn.au to cancel your registration if you cannot attend

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