

# CARMEN

IN ASSOCIATION WITH PERTH FESTIVAL

WACA GROUND

7.30PM | 24 & 25 FEBRUARY 2023

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## FREQUENTLY ASKED QUESTIONS (FAQs)

### WHEN IS IT?

7.30pm Friday 24 February & 7.30pm Saturday 25 February 2023

### WHERE IS IT?

WACA Ground, Nelson Crescent, East Perth WA 6004

**Entry is Via Gate 8**

[See map here](#)

### HOW MUCH IS IT?

Premium \$79\*

A Reserve \$49\*

B Reserve \$29\*

Bradman Room \$250\* (includes hospitality + premium seat)

More details at [www.waopera.asn.au](http://www.waopera.asn.au)

\*Additional booking fee of \$2.95 per transaction will apply. Prices are subject to change without notice.

### WHERE CAN I BUY TICKETS?

You can purchase ticket online:

- **Ticketek website** <https://premier.ticketek.com.au/>
- **Perth Festival website** <https://www.perthfestival.com.au/>

You can book in person:

- **Ticketek agencies.** [Full list of agency locations here](#)

### ACCESS BOOKINGS?

You can:

- **Submit a request:** [Fill out the Accessible Seating booking form here](#)
- **Call** 1300 665 915 Ticketek's Accessible Seating booking line if you require special access, wheelchair or companion card seating (Monday to Friday 9am - 5pm AEST)

### CAN YOU TELL ME ABOUT THE EVENT?

West Australian Opera presents Carmen at the iconic WACA Ground in a new arena spectacular.

The historic cricket ground, the scene of many epic conflicts, plays host to the loves, betrayals, celebrations and tragedies of one of opera's greatest stories.

Wonderful singers bring to life this memorable story through arias such as the famous Habanera and the Toreador's Song with tremendous local talent from the West Australian Opera Chorus, the WAO Children's Chorus featuring the next generation of rising stars and the full might of the West Australian Symphony Orchestra. This event is also part of the Perth Festival.

#### STREET ADDRESS

West Australian Opera  
Level 3, His Majesty's Theatre  
825 Hay Street, Perth WA 6000

#### POSTAL ADDRESS

Po Box 7052, Cloisters Square  
Perth WA 6850  
ABN 45 432 889 655

#### CONTACT US

PH: 08 9278 8999  
Email: [administration@waopera.asn.au](mailto:administration@waopera.asn.au)  
[www.waopera.asn.au](http://www.waopera.asn.au)



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Principal Partner

**Which singers are performing?**

Details will be available at <https://www.waopera.asn.au/shows/events/carmen/>

**Is there a program online?**

Yes, there will be an online program made available at [www.waopera.asn.au](http://www.waopera.asn.au) closer to the event date.  
There are no printed programs.

**What time does the performance start?**

The performance starts at 7.30pm.

**What time can I arrive?**

Gates will open at 5.30pm.

**What time does the performance finish?**

The performance finishes by 10.30pm.

**Will there be an interval?**

Yes, there is one 30-minute interval.

**Is this event family friendly?**

Yes, everyone is welcome to attend.

The performance has some adult themes and we recommend audiences from 12 years +

**Are there any content warnings for this event?**

Yes, please note this production contains strobe lighting, smoke/haze effects, loud sounds and pyrotechnics.

**What happens if it rains or is windy?**

For the safety of everyone we may need to stop the performance or cancel if it rains or is very windy. We will try our best to persevere although the quality of the sound may be affected. In the very unlikely event that the show is cancelled it cannot be rescheduled to another date.

**Will the event be livestreamed?**

Yes, the concert will be livestreamed and information is available at [www.waopera.asn.au](http://www.waopera.asn.au)

**Can I turn up and book on the night?**

We recommend you book early to avoid disappointment. Once sold out, no further tickets will be released.

## SEATING

**Is there a map of the event I can look at?**

Yes, the seating map will be available at [www.waopera.asn.au](http://www.waopera.asn.au)

**Is there accessible seating?**

Seating is available for Wheelchair patrons in Players Pavilion (Bay 2) and South West Pavilion (Bays 1 & 3)  
If you need assistance with your booking, call **1300 665 915 Ticketek's Accessible Seating booking line**

## TRANSPORT

**How do I get to the WACA?**

**Public Transport**

- The Transperth CAT buses are free for all visitors to the WACA Ground and are ideal for travelling from various stops around the city.
- The Perth Red CAT bus stop number 80 is located opposite the WACA Ground (Gate 8), on Braithwaite Street. The Perth Yellow CAT bus stops number 51 and 73 are located near the WACA Ground, on Waterloo Crescent.

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- [To view the Transperth CAT Bus Timetables, click here.](#)
- [To plan your Public Transport journey with Transperth, click here.](#)

### Parking

- The City of Perth operates numerous parking facilities near the WACA Ground, casual rates apply. The nearest public car park is located along Nelson Crescent – Queens Garden Car Park. Street parking is also available along Nelson Crescent.

### ACROD Parking

- ACROD parking nearest to the WACA Ground is located at Queens Gardens Car Park.
- [For more information on City of Perth Parking rates and locations, click here.](#)

### Taxis & Rideshare

- A designated pick up and drop off taxi & Uber zone is located opposite the WACA Ground, on Nelson Crescent.

### Cycle

- If you are travelling to the WACA Ground by bicycle, please note the venue is unable to offer a secure lock-up area inside the ground.
- There are bicycles racks located opposite gate 3 in Queens Gardens car park which is operated by the City of Perth.

## WHAT TO BRING

### What should I bring?

- Your tickets
- Water bottle (there are refill stations at the ground)
- You are permitted to bring a seat cushion
- You are permitted to bring snacks packaged in a soft bag

### Prohibited Items?

Please view the WACA Ground Entry Terms & Conditions of Entry [HERE](#)

Please note:

- Children 12 years and under will not be admitted to an event at the WACA Ground without a parent, guardian (18 years or older) or a responsible adult.
- Smoking is not permitted within the WACA Ground (including the use of e-cigarettes).
- No umbrella, no prams or strollers
- **Patrons are prohibited from bringing:**
  - Alcoholic beverages
  - Illegal substances, including illegal drugs
  - Flares, fireworks, explosives, smoke cannisters or smoke bombs
  - Laser devices or pointers
  - Guns, knives, weapons, other dangerous or hazardous items
  - Poles, including metal flag poles, extendable flag poles and/ or flag poles capable of being used as a weapon
  - Oversized banners and flags
  - Glassware, glass bottles or cans, including spray cans
  - Folding chairs or stools
  - Esky coolers (only soft bags are permitted)
  - Remote control vehicle, including drones (or any such aircraft)
  - Balloons or inflatable items
  - Scooters, roller skates, skateboards, Segways and push bikes

### Can I buy alcohol at the event?

Yes. The WACA Ground is a licensed premise and alcohol is available for sale at the onsite bars.

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## ONSITE FACILITIES

### Can I buy food on site?

Yes, a variety of food and beverage options are available onsite at the WACA Ground

### Can I pre-order food?

Yes, you can pre-order delicious hampers to pick up onsite.

Simple click [HERE](#) or select "Hamper Upsell" when placing your [ticket order](#).

- [View the menu](#)

### Will there be first aid onsite?

Yes

### What should I do if I have lost a child/friend/family member?

Should you become separated from your child/friend/family member, please alert Front of House staff in the area.

### What should I do if I have lost property?

Please alert Front of House staff in the area. After the event, please email [administration@waopera.asn.au](mailto:administration@waopera.asn.au) and we will let you know if anything has been handed in.

## COVID-19 SAFETY

### What happens if COVID-19 conditions change?

- West Australian Opera is working with the venue (WACA Ground) to deliver this event.
- We will continue to monitor the situation and will continue to comply with government restrictions and advice.
- We acknowledge this is a fluctuating environment and will continue to update you.
- All ticket holders will be contacted should any changes occur. There is no need to call or email the box office.

### What COVID-19 measures are in place?

*Please ensure that you comply with 'standard safety measures' including maintaining your own social distancing, using hand sanitiser and staying home if you are unwell.*

- Trained Front of House staff who have completed COVID-19 infection training
- Security and SES onsite
- Hand sanitiser stations readily available
- Ongoing frequent deep cleaning regimes across all areas of the venue

Please refer to the WACA Ground conditions of entry [HERE](#)

For further information visit the WA Government COVID-19 webpage [HERE](#)

### What happens if I am unwell?

- Please do not attend this event if you are unwell.
- Please contact [bookings@waopera.asn.au](mailto:bookings@waopera.asn.au) to cancel your booking if you cannot attend.

## IS THIS EVENT INSTEAD OF OPERA IN THE PARK?

Yes, in 2023 the outdoor summer event will be presented at the WACA Ground.

- This is a new event in 2023, supported by RISE fund.
- This event involves much resourcing and as a result, there will not also be an Opera in the Park event in 2023.

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- We are excited be presenting opera in new and different ways including this new initiative with the support of Restart Investment to Sustain and Expand (RISE) Fund.
- The event will develop pathways for Australian singers and new employment opportunities for hundreds of artists, skilled backstage crew, stage technicians and venue & ticketing staff.
- Audiences will receive a fully staged operatic experience. This includes full chorus, orchestra, complete staging (in lieu of partly staged) as well as pyrotechnics.
- Box office income assists WAO to bring you this event and every effort has been made to keep the tickets as affordable as possible.
- A free livestream will still be made available for those unable to attend in person.  
Visit [www.waopera.asn.au](http://www.waopera.asn.au) for more details

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