**THE DUEL**

**7.00PM | 12, 13, 14, 15 MAY 2022**

**FREQUENTLY ASKED QUESTIONS (FAQs))**

**WHEN IS IT?**

7.00pm 12, 13, 14 and 15 May 2022

**WHAT TIME CAN I ARRIVE?**

The ballroom will be open from 7.00pm. Please arrive promptly to collect a drink on arrival and be seated at your table.

**WHERE IS IT?**

Government House Ballroom, Government House, 13 St Georges Terrace, Perth 6000

**WHEN IS IT?**

7.00pm 12, 13, 14 and 15 May 2022

**DO I NEED A TICKET?**

Yes. This is a paid ticketed event.

* All patrons need to present their tickets on entry to Government House.
* If you can’t locate your ticket, please contact the Box Office from which you purchased your ticket (Perth Theatre Trust on 6212 9292 or Perth Concert Hall on 9231 9999)

**GETTING THERE**

**Where can I park?**

Government House is located in Perth CBD. The closest carparks are located at

* Council House carpark – [more information here](https://www.cityofperthparking.com.au/council-house)
* Perth Concert Hall carpark – [more information here](https://www.cityofperthparking.com.au/concert-hall)

**What public transport can I take?**

Click [here](https://www.transperth.wa.gov.au/Journey-Planner) to plan your public transport journey with Transperth.

**Where can I be dropped off?**

There is a passenger drop off point on St Georges Terrace, outside Council House.

Please refer to the map below

**Where do I enter the venue?**

Entry to the venue is via the Council House laneway. Please refer to the map below



**CAN YOU TELL ME ABOUT THE EVENT?**

**Is there a program?**

A synopsis sheet and cast list will be available at your seat, and online at [www.waopera.asn.au](http://www.waopera.asn.au)

**Which singers are performing?**

**Full cast and creatives list available online at** [www.waopera.asn.au](http://www.waopera.asn.au)

***Der Schauspieldirektor* – Mozart**

**Mr Cash**Matthew Reardon
**Madame Heart**Prudence Sanders
**Mademoiselle Silverclang**Emma Pettemerides

***Prima la musica e poi le parole* – Salieri**

**Donna Eleonora**Prudence Sanders **The Maestro**Jake Bigwood **The Poet**Lachlann Lawton **Tonina**Emma Pettemerides

**What are the running times?**

7.00pm Welcome beverage and canapes

7.30pm Entrée

8.15pm *Der Schauspieldirektor* (Mozart)

8.45pm Mains followed by petit fours

9.45pm *Prima la musica e poi le parole* (Salieri)

10.25pm Event concludes

**Where can I view the menu?**

Please click [here](https://www.waopera.asn.au/media/mnqhqyg2/the-duel-menu.pdf) to download

**Can you cater to my dietary requirements?**

Yes, we cater to all dietary requirements. You will be contacted by box office to confirm your requests.

**What do I wear?**

Whilst there is no official dress code, you are welcome to dress up. During recent pandemic lockdowns and ‘slowdowns’, you may have watched some of our favourite shows such as *Bridgerton*, *Downton Abbey* or *The Crown*. If you feel like wearing something dressy or showy you are welcome; evening dress, black tie, a costume, or your favourite outfit.

**What is the lockout policy?**

There is no lockout for this performance.

**Who can I contact for more information on the event?**

Further details are available at [www.waopera.asn.au](http://www.waopera.asn.au)

You can also contact us directly [here](https://www.waopera.asn.au/contact/) or you can check WAO’s [Facebook](https://www.facebook.com/waopera) and [Instagram](https://www.instagram.com/westaustralianopera/?hl=en) pages.

**SEATING**

**Where will I be seated?**

When you book tickets, you will be allocated to a table number.

* Your tickets will state which table you have been allocated to sit at.
* There will be a seating plan provided at the venue.
* Each table will be demarcated with signage and Front of House staff can assist you.
* There will be a named place card at your seat.

**Can I change seats at my table?**

No, we ask you remain in your allocated seat to enable dietary requirements to be provided to correct patrons.

**Can I change tables?**

No, you must sit at the table which has been allocated to you and that is stated on your tickets.

**ONSITE FACILITIES**

**Will there be a cloakroom?**

Yes, there will be a cloakroom located inside the venue entrance hall. Front of House can assist you.

**Where are the bathrooms located?**

The bathrooms are located to the right as you enter the venue entrance hall.

**What should I do if I have lost property?**

Please alert a Front of House staff member. After the event, please email administration@waopera.asn.au

**COVID-19 SAFETY**

**What COVID-19 safety measures are in place?**

*Please ensure you comply with ‘standard safety measures’ including maintaining your own social distancing, using hand sanitiser and staying home if you are unwell.*

* Hand sanitiser stations readily available
* Ongoing frequent deep cleaning regimes across all areas of the venue
* COVID-19 safety trained staff in all areas
* Face masks available on request

For the latest WA State Government COVID-19 updates please click [here](https://www.wa.gov.au/government/covid-19-coronavirus/covid-19-coronavirus-latest-updates)

**What happens if I am unwell?**

* Please do not attend this event if you are unwell.
* Please contact bookings@waopera.asn.au to cancel your tickets if you cannot attend.

***THE DUEL*** *is proudly presented by West Australian Opera in association with The University of Western Australia Conservatorium of Music.*