

ELIJAH 14, 15, 16 MAY 2021

FREQUENTLY ASKED QUESTIONS (FAQs)

WHEN IS IT?

7.30pm | 14, 15 and 16 May 2021

WHAT TIME CAN I ARRIVE?

- The venue opens at 6.30pm
- The auditorium opens at 7.10pm

WHERE IS IT?

Winthrop Hall, The University of Western Australia, Crawley

WHERE CAN I PARK?

Free parking is available from 5pm and on weekends at The University of Western Australia. The following car parks are within close distance of Winthrop Hall:

- Carpark 1, Mounts Bay Road (includes ACROD parking bays)
- Carpark 3, Hackett Entrance 1, Hackett Drive (includes ACROD parking bays)
- Carpark 17, Corner Fairway and Cooper Street

Please allow sufficient time to park as there may be other events on campus.

GETTING THERE

Public Transport Click <u>here</u> to view UWA public transport information. Click here to plan your public transport journey with Transperth.

Taxis

There is a taxi rank located outside the University Club, Hackett Entrance 1, Hackett Drive.

CAN YOU TELL ME ABOUT THE EVENT?

Is there a program online?

Yes, programs are available at www.waopera.asn.au

How can I view the program on the night?

- You can view the program on your night via your smartphone.
- There will be QR codes available at Winthrop Hall.
- When you scan the QR code with your smartphone camera, the program will load.

Which singers are performing?

Casting details are available at <u>www.waopera.asn.au</u>

Soprano **Lisa Harper-Brown** Mezzo soprano **Chelsea Kluga** Tenor **Paul O'Neill** Elijah **Lachlann Lawton**

STREET ADDRESS

POSTAL ADDRESS

West Australian Opera Level 3, His Majesty's Theatre 825 Hay Street, Perth WA 6000 Po Box 7052, Cloisters Square Perth WA 6850 ABN 45 432 889 655

CONTACT US

PH: 08 9278 8999 Email: administration@waopera.asn.au www.waopera.asn.au





What time does the performance start?

The performance starts at 7.30pm.

Will there be an interval?

Yes, there is one 20-minute interval.

Is there a lockout for this event?

Yes, there is a strict lockout for this event. Please ensure you arrive with sufficient time to take your seats.

Latecomers will be admitted at interval.

Can I take photographs?

You are permitted to use your phone and take photographs in the Hall <u>pre-performance, at interval and post-performance only</u>. Filming is strictly prohibited.

Please share your Elijah experience with us on our social media channels! Follow us on <u>Facebook</u>, <u>Instagram</u> and <u>Twitter</u> and use #WAO2021 and #Elijah so we can follow along.

Who can I contact for more information on the event?

Further details will be available at <u>www.waopera.asn.au</u> You can also contact us directly <u>here</u> or you can check out WAO's <u>Facebook</u> and <u>Instagram</u> pages.

SEATING

What are the seating arrangements?

- This event is seated in the round.
- We will endeavour to present this event however we will be operating as per COVID-19 restrictions and conditions may change rapidly.

For more information contact TicketsWA on (08) 6488 2440.

ACCESS

How do I access the venue?

- Entry to the venue is via a flight of stairs or the elevator accessed from outside of the building on the south west corner.
- Please alert Front of House staff if you require assistance.

ONSITE FACILITIES

What food and beverage options are on offer?

- A bar will be in operation outside the foyer entrance to Winthrop Hall pre-performance and at interval.
- You have the option to pre-order drinks for interval.
- A small selection of snacks will be available for purchase.

Will there be first aid onsite?

Yes, a qualified first aid officer will be onsite.

What should I do if I have lost property?

Please alert Front of House staff in the area. After the event, please email <u>administration@waopera.asn.au</u> and we will let you know if anything has been handed in or found.

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COVID19 SAFETY

What happens if COVID conditions change? (e.g. increased cases locally)

- We acknowledge this is a fluctuating environment.
- We will continue to update you should conditions change.
- All ticket holders will be contacted should any changes occur. There is no need to call or email the box office.

What COVID-19 measures are in place?

Please ensure that you comply with standard safety measures including maintaining your own social distancing where possible, using hand sanitiser and staying home if you are unwell.

- The completion of a COVID-19 safety plan.
- Hand sanitiser stations readily available.
- Ongoing frequent deep cleaning regimes across all areas of the venue.
- COVID-19 safety trained staff in all areas.
- SafeWA app in use and scanning or manual contact register mandatory for entry.

For further information visit <u>https://www.ticketswa.com/covid-19</u> For WA State Government COVID-19 updates please click <u>here</u>

What happens if I am unwell?

- Please do not attend this event if you are unwell.
- Please contact <u>bookings@waopera.asn.au</u> to cancel your tickets if you cannot attend.

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